



Zetec Return Requirements

The following requirement applies to all product(s) being returned on either:

- Return Material Authorization (RMA)
- Return Authorization (RA)

The bottom of this page must be completed and visible on the outside of your shipping container for Zetec to receive the return.

Please understand, Zetec will no longer accept returns without this information.

If the item(s) being returned **have been** used in a radioactively contaminated area, please check “**Yes**” below, and attach it to the shipping container.

If the item(s) being returned have **NOT** been exposed to radioactive contamination, please check “**No**” below, and attach it to the shipping container.

----- Cut Here -----

Please send your item(s) back to Zetec, Inc. Snoqualmie

Attn: RMA/RA# _____

8226 Bracken PL. SE, STE#100

Snoqualmie, WA 98065

Yes

No



Return Authorization Information
Evaluation, Repair, and/or Calibration

Return Number:			
Purchase Order Number:			
Invoicing and Shipping Information			
Billing		Return Shipping (if different than billing)	
Company		Company	
Address		Address	
City		City	
State/Province		State/Province	
Country		Country	
Zip/Postal Code		Zip/Postal Code	
Contact Name		Contact Name	
Phone		Phone	
Email		Email	
Payment and Freight Information			
Payment Method		Return Freight Information	
Credit Card <small>US only</small>	<input type="checkbox"/>	Carrier	UPS <input type="checkbox"/> FedEx <input type="checkbox"/> DHL <input type="checkbox"/>
Payment in Advance	<input type="checkbox"/>	Other Carrier:	
Approved Terms	<input type="checkbox"/>	Freight Method	Fastest <input type="checkbox"/> Cheapest <input type="checkbox"/>
<i>*Duties & Taxes are the responsibility of the customer</i>		Account Number:	
Product Information			
Product(s)	Serial Number(s)		
Requested Services			
Calibration:	No Calibration Required <input type="checkbox"/> Standard Calibration <input type="checkbox"/> As-Found / As-Left Calibration Data <input type="checkbox"/>		
NIST Traceable	ISO 17025 Accredited Calibration <input type="checkbox"/> MIZ-21C: ISO 15548-1 Calibration <input type="checkbox"/>		
Calibration Interval	6 Months <input type="checkbox"/> 12 Months <input type="checkbox"/> Other: _____		
Repairs:	Yes <input type="checkbox"/> No <input type="checkbox"/>		
If yes, explain in detail why instrument is being returned for repair. Please include any data files, images, videos of the problem.			
Expedite? (Subject to additional fees)			
Yes <input type="checkbox"/>	No <input type="checkbox"/>		

Shipping Instructions:

Ensure your product is properly packaged and use a shipper that provides a tracking number or confirmation of delivery. Zetec is not liable for any inbound / in-transit damage.

- Use appropriate packing material. Examples: densely packed shredded paper or bubble wrap. Use a minimum of 2" to 3" of packing material all around the item - more for fragile items.
- Use enough packing material so that item does not shift or move during transit.